



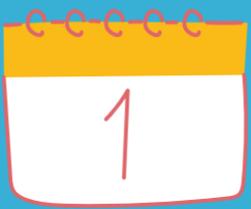
TEMPORARY CHANGES TO PUBLIC HOUSING POLICIES DURING COVID-19

INTERIM RE-EXAMS



- If you have a decrease in income, you can ask for an “interim” re-exam to report a change in your income at any time.
- If your income went down, RRHA will lower your old rent charges as of the month your income decreased and lower future rent charges.

ANNUAL EXAMINATIONS



- RRHA is delaying all annual “re-exams.”
- If you have a re-exam scheduled before July 31, 2020, you do not have to go to your appointment. RRHA will contact you to make up your re-exam sometime before December 31, 2020.

OVER-INCOME TENANTS



- Until the crisis is over, RRHA will not remove a family from public housing, or increase their rent, because their income is too high.

INCOME VERIFICATION



- When you report your income to RRHA (at either an annual or interim re-exam), you can self-report your income without “third party” records until the crisis is over.
- Unemployment benefits count as increased income.

OTHER RRHA PROGRAMS



- **Community Self-Service Requirement (“CSSR”):** RRHA will not require you to meet the CSSR rules or report your community service hours until your next annual re-exam.
- **Family Self-Sufficiency:** If you are part of the Family Self-Sufficiency program (“FSS”), RRHA will now consider the COVID-19 crisis when we review a request to extend your Contract of Participation.



CAN I BE EVICTED DURING THE COVID-19 CRISIS?

WHAT IS THE REASON FOR THE EVICTION?

- For any reason other than not paying rent or fees: **MAYBE**.
 - You have the right to a grievance hearing.
 - For assistance, contact legal aid at 804-643-1086.
- For not paying rent or fees: **NO**.
 - If you live in public housing, you cannot be evicted for not paying rent or fees until at least July 26, 2020.
 - After July 26, 2020, RRHA must give you 30 days' notice before taking you to court for an eviction.



UNTIL JULY 25, 2020, RRHA CANNOT:

- Evict you for not paying rent or fees
- Charge you late fees

YOU STILL OWE RENT DURING THE COVID-19 PANDEMIC, BUT:

- If you are unable to pay rent because a financial hardship, you can ask RRHA for a hardship exemption.
- RRHA must grant the exemption from the time you make the request.
- If RRHA denies your request, you can ask for a grievance hearing.