



UTILITY EMERGENCY DEBT REPAYMENT PLAN (EDRP)

The Five Pillars to Helping Struggling Families Successfully Repay COVID-19-related Utility Debt

1. Up to 24 months to repay COVID-19 related arrearages.
2. Customers enrolled in an EDRP will be granted a disconnect moratorium while the customer is enrolled in an EDRP and such repayment is in good standing.
3. Monthly arrearage repayment is limited to \$45.50/ month in addition to payment of their current bill (higher monthly payments can be applied if customer agrees and can provide qualifying income status,).
4. No requirement of a deposit or application fee to enter into an EDRP.
5. No interest or finance charges added to the arrearage balance.



1. Allows for utility customers to recover at a pace that will give more room to pay all their utility and other obligations during COVID-19 economic recovery.
2. Utilities are allowed to work with agencies and nonprofit organizations to reduce administrative burden if they choose to verify income affordability.
3. Does not preclude or require debt forgiveness or use of other relief options.



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